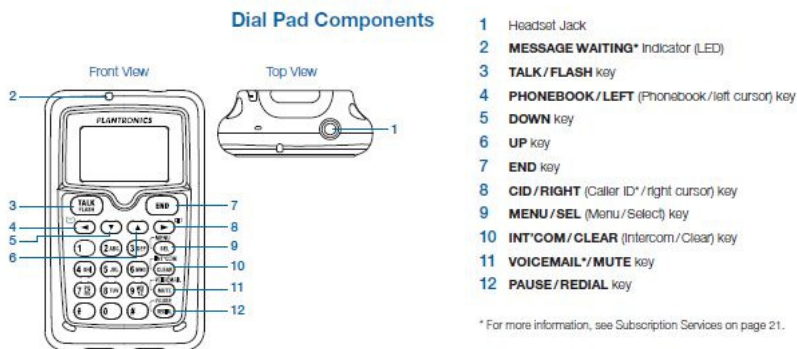




# Using Multiple CT14 Units Together

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The dial pad supplied with your phone can be registered to a total of four different CT14 bases, and the base supports a total of six cordless dial pads. Features like intercom, conferencing and transferring are only available if you have multiple units.



## What are the CT14 multi-unit features?

Though the CT14 only comes with one dial pad and one charging base, you can actually register up to six dial pads to each base. If you purchase more than one CT14 unit, and have several dial pads registered to the same base, users can actually intercom with the other dial pads or even have a 3-way conference with another dial pad and an outside caller.

### **Registering multiple dial pads (handsets) to the same charging base:**

1. Make sure dial pad batteries are fully charged.
2. Disconnect the AC adapter on the base you want to register your dial pad to. Then press and hold *PAGE* while reconnecting the adapter. Keep holding *PAGE* until *CHARGE* indicator starts to blink.
3. On the dial pad, press *MENU/SEL*. Select the *Register Base* menu. "Handset Registering" will appear in the display. After step 2, you have thirty seconds to complete this step 3 before the system returns to standby.
4. Wait approximately 30 seconds. "Registration complete" will be displayed on the dial pad screen when the handset has been registered to the base (a handset ID will be automatically assigned).
5. If "Registration failed" appears on the dial pad screen, please try these steps again.

Note: The handset will stay connected to the new base until you select a different base (see below).

One dial pad can also be registered (connected) to up to 4 different charging bases. You can set the dial pad to automatically search for a new base if the base it's currently connected to is unavailable or out of range. You can also manually select which base you want the handset to connect to.

### **Manually selecting the base you want the dial pad to connect to:**

1. With the handset out of the base, Press *MENU/SEL* while the phone is in standby; select the *Handset Setup* menu, and the *Select Base* submenu.
2. Move the cursor to select the base you want to connect to, or choose "Auto" to have the dial pad automatically search for and select the base nearest you.
3. Press *MENU/SEL* again. "Searching" will appear in the display.
4. The dial pad will return to the standby mode when the base is found. "Searching" will continue if this base is not found. You can repeat the above searching procedure or return to the original base.

Note: your call will be dropped if you change bases during a call.

### **How does the **CT14** intercom feature work?**

You need to have at least two **CT14** units registered to the same charging base and within the reception range (up to 300 feet). Only two dial pads at a time can be on an intercom call, but while two dial pads are in the intercom mode, the rest of dial pads registered the same base will still be able to make and answer outgoing/incoming phone calls.

### **Can I make an intercom paging to more than one dial pad?**

When you press *INT'COM/CLEAR* on your dial pad, you can choose to intercom with any one of the dial pads (handsets) registered to the same base or even intercom/page all the dial pads. However, only two dial pads are allowed to intercom each other at the same time, so only the dial pad that answers the intercom/page first would be able to intercom with you.

### **While two units are in the middle of an intercom conversation, what happens to calls coming in from outside callers?**

During an intercom conversation, a background ringing will be heard by both parties when an incoming call is received. Either of the dial pads can answer this phone call by pressing *TALK/FLASH*. If there are other dial pads registered to (and in range of) the same base, any of them can also answer this phone call (this will not affect the on-going intercom conversation).

### **How does the 3-way conferencing feature work in **CT14**?**

With two **CT14** units registered to the same base, when an outside call comes in and is answered by one of the dial pads, a second **CT14** dial pad will be able to join this call by pressing *TALK/FLASH*. This starts a 3-way conference. This non-traditional 3-way conferencing does not require any subscription to that service from a phone service provider. The user with the second unit can easily leave the conference by pressing *END*.

### **Can a 3<sup>rd</sup> or 4<sup>th</sup> user join a 3-way conference if there are already two users on the line with the incoming call?**

Unfortunately, the 3-way conferencing feature is limited to 2 dial pads and one outside line. "Line in Use" appears in the displays of the rest of dial pads registered to the same base. Though the other dial pads can intercom each other during this time, they will not be able to answer or make outside calls.

### **Can I transfer the incoming phone call to another dial pad registered to the same base without dropping the call?**

You can transfer a call from one dial pad to another as long as they are currently connected to the base:

1. Press **INT'COM/CLEAR** during a call.
2. Press Up or Down arrow to select the dial pad (you can also select *All* to page all dial pads) you would like to transfer the call to, then press **MENU/SEL**. The call will be automatically put on hold and you will hear a paging tone sound. To cancel the transfer, press **TALK/FLASH**.
3. The selected dial pad(s) will ring and show which dial pad is paging -- and under that will display "Line on Hold".
4. When another dial pad answers the transferred call, you will be disconnected from the call. You can re-join the call while it is active by pressing **TALK/FLASH**. This call would then become a 3-way conference ("Conf" will be displayed on the screen).

***Can I keep my phone conversation private even though there are multiple units connected to the same base?***

When you are on a phone call and you do not want other users to interrupt or join your conversation, you can set your dial pad to "Privacy Mode" and other users can't join your call or intercom with you. While you are on a call, press **MENU/SEL**. Then select *Call Privacy*. "Privacy mode on" appears in the display for two seconds; the privacy icon (the letter "P") appears and remains in the display until this feature is turned off.